

Welcome Home!

SIERRA AIR
CONDITIONING, INC.

Congratulations on your new home purchase!

We know that you are excited to get settled in and we just wanted to ensure that you and your family are comfortable in your new home. Sierra Air Conditioning, Inc. is the installing contractor of your Home Comfort System and we know it better than anyone else.

Below are a few important things to know concerning your new Home Comfort System:

WHAT TO KNOW ABOUT YOUR NEW HOME COMFORT SYSTEM

Steps to set up your Home Comfort System:

- 1. How to program your thermostat**
Programming your thermostat according to your lifestyle gives you ultimate control of your comfort while saving money.
- 2. How to Air Balance your home**
Eliminate hot and cold spots in your house.
- 3. How to change your air filters**
Clean air filters help your system run up to 15% more efficiently!

For video tutorials about your Home Comfort System, visit:

SierraAirConditioning.com

WHY IT'S IMPORTANT TO DISCHARGE STATIC ELECTRICITY

Did you know that you can ruin your thermostat with static electricity?

If you do not ground yourself before touching the thermostat, the static electricity can cause the following issues:

1. temporarily scrambling your thermostat's screen
2. permanently ruining your thermostat's display
3. shorting out your thermostat

Sometimes you can reset your thermostat by turning off the power to the unit and turning it back on or taking the batteries out of the thermostat and reinstalling them.

Get rid of static electricity by grounding yourself before touching your thermostat!

IMPORTANT WARRANTY INFORMATION

If equipment fails due to maintenance not being performed, your warranty may not be honored.

All warranties MUST be registered online. To register your warranty, visit the link below and find your manufacturer:

SierraAirConditioning.com

Not only does performing regular maintenance on your Home Comfort System keep your warranty valid, but here are a few more benefits:

1. helps keep your system running efficiently
2. lengthens the life of your equipment
3. lowers your utility bills

WHY YOU NEED TO CHANGE YOUR FILTERS!

Did you know that you can save up to 15% on your energy usage by regularly replacing your filters?

Dirty air filters are the #1 issue we see causing Home Comfort Systems to run inefficiently. A dirty air filter...

1. restricts airflow, making it harder for air to move throughout your home
2. causes allergy attacks and decreases the quality of your indoor air
3. increases your energy bill and may lead to system breakdowns

Remember to change your air filters once a month during the peak seasons!

We are here to answer any questions about your air conditioning, heating, and indoor air quality needs. If you encounter any issues with your Home Comfort System, please give us a call at (702) 380-7073 and we would be happy to help you!

We look forward to servicing you in the future, and again WELCOME HOME!

Sincerely,
Sierra Air Conditioning, Inc.

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HELPFUL TIPS

If you are having issues with your Home Comfort System, here are a few things to check before you call us:

- Check your breakers to make sure your Home Comfort System has power
- Make sure your thermostat is set for cooling or heating AND turned on
- Check your air filters and make sure they are clean

If you have completed all of the steps above and your system is still not cooling or heating your home, please give us a call and we are happy to schedule an appointment.

(702) 380-7073

FOR MORE HELPFUL TIPS, VISIT:
SierraAirConditioning.com



Maintenance: Investing in Your Future!

PROTECT YOUR HOME COMFORT SYSTEM & WALLET FROM EXPENSIVE REPAIRS

Why does my Home Comfort System need regular maintenance?

When it comes to regular maintenance, your Home Comfort System is very similar to a car. There are a number of moving parts that can wear out over time as well as other components that need regular cleaning. Regular maintenance service is imperative for your Home Comfort System to function properly and efficiently.

Energy Savings

Dirty components within your Home Comfort System may cause it to work more than 20% harder to achieve the same efficiency as a well-maintained system. This costs you money and puts excessive wear and tear on your system. With regular maintenance, you can rest assured that your system will be operating at peak performance and delivering maximum efficiency.

System Longevity

Homeowners interested in equipment operating at maximum efficiency and increased life time, or homeowners with health problems who want to prevent equipment failure at inconvenient times should take a look at our maintenance agreement. Components in your system will show signs that they are wearing out, and a trained professional will be able to address these issues during maintenance. Problems can be addressed at a more convenient time, rather than during the middle of summer or winter, when you rely on your Home Comfort System the most. Our maintenance agreements also include special discounts, same day replacement on parts, and front-of-the-line access during busy peak seasons.

ONLINE WARRANTY REGISTRATION

In order for your warranty to be valid and effective, you must go online and register your new Home Comfort System equipment with the manufacturer. The timeframe to register your equipment, details, and length of your warranty may differ depending on your manufacturer.

Each manufacturer has varying requirements to register your system for the additional 5 year parts warranty. Starting in 2016, some manufacturers require online registration of equipment within 90 days, while others require you to register within 60 days.

FOR INFORMATION ABOUT YOUR WARRANTY, PLEASE VISIT:
SierraAirConditioning.com